

Town of Middletown Springs VT 2023 Local Emergency Management Plan

Emergency Management (EM) planners

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| <i>These are the people who wrote and/or maintain this plan.</i> |
| Herb Childress, Emergency Management Director |
| 235-2093 (h) • 884-5560 (c) • herb.childress@gmail.com |
| 70 Spruce Knob Road, Middletown Springs VT |
| Adopted by Middletown Springs Selectboard, April 27, 2023 |

Municipal Emergency Operations Center (EOC)

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| <i>The EOC is an organization that coordinates information, support, and response across the municipality for Incident Commanders and town officials. Its main functions are to maintain situational awareness for municipal leaders, coordinate resource and information requests, and provide public information.</i> | |
| Who, by position, can activate the EOC? Childress, EMD; Castle, Fire Chief | |
| Roles of the EOC Director | |
| Directs all EOC activities coordinating municipal support and response | |
| Staffs phones | |
| Tracks and answers any Requests For Information (RFI) | |
| Tracks and coordinates any Requests For Support (RFS) | |
| Produces and posts public information and press releases | |
| Aligns emergency operations with other Town policies | |
| Potential EOC Staff Members | |
| <i>Name</i> | <i>Notes / Contact Information</i> |
| Joe Castle, Fire Chief | chiefcastle1@gmail.com , 235-2160 (h), 235-2300 or 235-2160 (station) |
| Patty Kenyon (SB/Town Clerk) | pmhkenyon@vermontel.net , 235-2707 (h), 235-2220 (town office) |
| Terry Redfield (SB) | redbonevt@gmail.net , 235-2084 (h) |
| Robin Chesnut-Tangerman (SB) | talisman@vermontel.net , 235-2050 |
| Peter Stevenson (SB) | psteven@sover.net , 235-2191 |
| Art Castle (fire) | 235-2351 (h) |
| Chris Fenton (was SB) | fentoch350@gmail.com , 235-2264 (h) |
| Carl Haynes (was SB) | 235-1264 (h), 342-2759 (c) |
| Primary EOC Location | |
| Facility / Address: | Middletown Springs Firehouse, Firehouse Lane |
| Phone Numbers: | 235-2300, 235-2160 |
| Equipment/Notes: | Generator, radio, small kitchen. Short-term housing capacity if externally supported. |
| Alternate EOC Location | |
| Facility / Address: | Middletown Springs Town Office, 10 Park Avenue |
| Phone Numbers: | 235-2220 (voice) |
| Equipment/Notes: | Poorly equipped, but telephone and internet service. Generator connection wired in. Fifty yards from primary EOC. |

Note: New town office will be open Fall 2023. LEMP will be updated with that facility as the primary EOC once it is operational.

Resources

| Use municipal resources, mutual aid agreements, and local purchases first to get resources for response as needed and available. | | |
|--|--|---------------------|
| Purchasing agents for emergencies: <ol style="list-style-type: none"> 1. Town Treasurer Jenny Munyak, mtstreasurer@vermontel.net, 235-3256 (w), 235-1390 (h) 2. Road Commissioner Bill Reed, middletown.roads@gmail.com, 235-2024 (w), 235-2732 (h) | | |
| Emergency spending limits: The purchasing agents are authorized to spend up to \$10,000 without prior Selectboard approval (Selectboard action 4/25/2019). | | |
| Businesses with Standing Municipal Contracts | | |
| <i>Type of Contract</i> | <i>Name</i> | <i>Contact Info</i> |
| Fuel | Marcell Fuels | 775-5050 |
| One-ton truck warranty | Autosaver Ford (Comstock NY) | 518-595-4100 |
| Loader/Grader Service | Winmill Equipment | 775-6568 |
| Truck Service | Earle's Truck Repair | 773-9198 |
| Other Local Resources | | |
| <i>Type of Resources/Skills</i> | <i>Name</i> | <i>Contact Info</i> |
| Trucking | Martell Property Services (855-1500); Castle Trucking (235-2160); James Mars (235-1096) | |
| Excavation | Blanchard Excavation | 235-1072 |
| Bulldozing | Jacob Carter | 779-3968 |
| Equipment repair | Earle's Truck Repair | 773-9198 |
| Welding | Bill Lyle | 287-9065 |
| Tree work | Derrick Patt (235-1473); Morgan Mountain Gardeners (235-2059); | |
| Builders/Contractors (in alphabetical order) | David Fenton (235-2217); Andy Floyd (235-1020); Matt Kenyon (235-2707); Luke Larson (774-8972); James Mars (235-2096); Neil Russell (786-9239); Kendall Severy (235-1330); Glenn Tarbell (235-1410); David Wright (235-2376) | |
| Small plowing | Glen Moyer | 884-5508 |
| Small plowing | Martell Property Services | 855-1500 |
| Food | Corey Best (235-2187); Sissy Hicks (235-2000); | |
| Food/first-aid supplies/OTC meds | Crossman's General Store | 235-2251 |
| State support that is usually at no cost to the municipality: <ul style="list-style-type: none"> • Vermont Hazardous Material (HAZMAT) Response Team (VHMRT) • Vermont Urban Search and Rescue (USAR, VT-TF1) • Vermont State Police and Special Teams • Community Emergency Response Teams (CERTs) • Swiftwater Rescue Teams • Regional Shelter Support • State government agency expertise / services • Federal response agency expertise State support the municipality will normally eventually have to pay for: <ul style="list-style-type: none"> • Supplies and equipment (including sandbags) • VTrans Equipment and Personnel • Vermont National Guard Support | | |
| <i>The State Emergency Operations Center (SEOC, 800-347-0488) will help coordinate any state support teams or other external resources that local responders may need.</i> | | |

All Phone Numbers Area Code 802 Unless Otherwise Noted

| National Incident Management System (NIMS) Typed Resources* Orange cells: owned by MSVFD — Green cells: owned by Town | | | | | | | | | | | |
|--|-----|-----|-----|-----|-------|--|-----|-----|-----|-----|---------|
| Type | I | II | III | IV | Other | Type | I | II | III | IV | Other |
| Critical Incident Stress Management Team | | N/A | N/A | N/A | | Hydraulic Excavator, Large Mass Excavation | N/A | N/A | N/A | N/A | |
| Mobile Communications Center | | | | | | Hydraulic Excavator, Medium Mass Excavation | N/A | N/A | N/A | N/A | |
| Mobile Communications Unit | | | N/A | N/A | | Hydraulic Excavator, Compact | N/A | N/A | N/A | N/A | |
| All-Terrain Vehicles | N/A | N/A | N/A | N/A | | Road Sweeper | N/A | N/A | N/A | N/A | |
| Marine Vessels | N/A | N/A | N/A | N/A | | Snow Blower, Loader Mounted | N/A | N/A | N/A | N/A | |
| Snowmobile | N/A | N/A | N/A | N/A | 1 | Track Dozer | N/A | N/A | N/A | N/A | |
| Public Safety Dive Team | | | | | | Track Loader | N/A | N/A | N/A | N/A | |
| SWAT/Tactical Team | N/A | N/A | N/A | N/A | | Trailer, Equipment Tag-Trailer | N/A | N/A | N/A | N/A | 1 |
| Firefighting Brush Patrol Engine | N/A | N/A | N/A | N/A | | Trailer, Dump | N/A | N/A | N/A | N/A | |
| Fire Engine (Pumper) | 3 | | 1 | | | Trailer, Small Equipment | N/A | N/A | N/A | N/A | |
| Firefighting Crew Transport | | | | N/A | | Truck, On-Road Dump | N/A | N/A | N/A | N/A | 3 |
| Aerial Apparatus, Fire | | 1 | | | | Truck, Plow | N/A | N/A | N/A | N/A | 1 |
| Foam Tender | | | N/A | N/A | | Truck, Sewer Flusher | N/A | N/A | N/A | N/A | |
| Hand Crew | | | | | | Truck, Tractor Trailer | N/A | N/A | N/A | N/A | |
| HAZMAT Entry Team | N/A | N/A | N/A | N/A | | Water Pumps, De-Watering | | | | | 2, hand |
| Engine Strike Team | | | N/A | N/A | | Water Pumps, Drinking Water Supply - Auxiliary Pump | | | | | |
| Water Tender (Tanker) | | | | | | Water Pump, Water Distribution | | | | | |
| Fire Boat | | | | N/A | | Water Pump, Wastewater | | | | | |
| Aerial Lift - Articulating Boom | N/A | N/A | N/A | N/A | | Water Truck | | | | N/A | |
| Aerial Lift - Self Propelled, Scissor, Rough Terrain | N/A | N/A | N/A | N/A | | Wheel Dozer | N/A | N/A | N/A | N/A | |
| Aerial Lift - Telescopic Boom | N/A | N/A | N/A | N/A | | Wheel Loader Backhoe | N/A | N/A | N/A | N/A | 1 |
| Aerial Lift - Truck Mounted | N/A | N/A | N/A | N/A | | Wheel Loader, Large | N/A | N/A | N/A | N/A | |
| Air Compressor | N/A | N/A | N/A | N/A | | Wheel Loader, Medium | N/A | N/A | N/A | N/A | 1 |
| Concrete Cutter/Multi-Processor for Hydraulic Excavator | N/A | N/A | N/A | N/A | | Wheel Loader, Small | N/A | N/A | N/A | N/A | |
| Electronic Boards, Arrow | N/A | N/A | N/A | N/A | | Wheel Loader, Skid Steer | N/A | N/A | N/A | N/A | |
| Electronic Boards, Variable Message Signs | N/A | N/A | N/A | N/A | | Wheel Loader, Telescopic Handler | N/A | N/A | N/A | N/A | |
| Floodlights | N/A | N/A | N/A | N/A | | Wood Chipper | N/A | N/A | N/A | N/A | |
| Generator | N/A | N/A | N/A | N/A | Hand | Wood Tub Grinder | N/A | N/A | N/A | N/A | |
| Grader | N/A | N/A | N/A | N/A | 1 | N/A means FEMA does not NIMS Type this piece of equipment. | | | | | |

*Information about the NIMS Typed resources can be found at: <https://rtlt.preptoolkit.fema.gov>

Public Information and Warning

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| <i>During a significant emergency, the Emergency Operations Center (EOC) and Incident Command Posts (ICPs) will coordinate and manage public information, both by producing accurate, timely reports and by tracking what is publicly reported to minimize confusion and help ensure a positive public response.</i> | |
| VT-Alert message - State: Other VT-Alert managers: | Vermont Emergency Management: 800-347-0488 |
| Important Local Websites / Social Media channels: | <ul style="list-style-type: none"> • Town website, middletownsprings.vt.gov • Front Porch Forum, middletownsprings@frontporchforum.com • Town Facebook, facebook.com/MiddletownspringsVT • Middletown Springs Library News alerts, middletownspringslibrary@gmail.com • Fire Department Facebook, https://www.facebook.com/Middletown-Springs-Volunteer-Fire-Department-533229756765053/ |
| Local Newspaper, Radio, TV: | Rutland Herald, 747-6121 |
| Public Notice locations: | US Post Office, Town Office, Crossman's General Store, Library |
| <i>Vermont 2-1-1 is a United Ways of Vermont system that provides 24x7x365 information and referral services in cooperation with a large number of state and local government and community-based entities. 2-1-1 collects and maintains a database of local resource information and is available to take calls from the general public to inform and instruct them in relation to emergency events, and to refer them to the appropriate response and recovery resource, if necessary.</i> | |
| To provide information for 2-1-1 | Dial 211 or (802) 652-4636 |

Vulnerable Populations

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| <i>If necessary, the EOC may contact organizations and facilities, below, that serve vulnerable populations to identify residents who are at risk based on the emergency. If there are residents at risk or in danger, the EOC should monitor their status and if required coordinate support for them until their situation stabilizes.</i> | |
| <i>Name / Notes</i> | <i>Contact Info</i> |
| Middletown Springs Elementary School (includes Pre-K through 6 th grade, PLUS after-school program) | 235-2365 |
| CARE (Citizen Assistance Registration for Emergencies) | VT Management 800-347-0488 |
| Bayada Home Health | 775-7272 |
| Bayada Home Care | 774-5111 |
| Bayada Hospice | 282-4122 |
| Rutland Mental Health | 775-1000 (24-hr) 779-4383 (cell) |
| SW VT Council on Aging | 800-642-5119 (M-F 8-4) |
| <ul style="list-style-type: none"> • SVCOA—Courtney Anderson, Director of Nutrition, Wellness, and Community Services | 772-7828 (M-F 8-4) 734-0484 (cell) |
| United Way of Rutland County | 773-7477 |
| <ul style="list-style-type: none"> • United Way—Executive Director Ashley Bride | 353-0175 (cell) |
| Visiting Nurse Association and Hospice (RAVNA)—Nicole Moran | 353-1052 (cell) |
| Visiting Nurse Association and Hospice (RAVNA)—Mike Delehanty | 683-9041 (cell) |
| Vermont Center for Independent Living | 779-9021 |

Shelters

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| <i>During some emergencies, the EOC will monitor or coordinate support for residents who are displaced due to property or infrastructure damage.</i> | |
| Spontaneous Sheltering | |
| <ul style="list-style-type: none"> • Determine the approximate number of people who need sheltering • Call the State EOC / Watch Officer at 800-347-0488 and request support • Track the status of residents who need shelter until their situation stabilizes | |
| Regional Shelter | |
| Location / Address: | Rutland High School, 22 Stratton Road, Rutland, VT 05701 |
| Opening Contact: | State EOC, 800-347-0488; American Red Cross, 833-583-3111 |
| Phone Numbers: | Glenn Scott, Shelter Manager: 236-8266 Additional numbers: 773-1983, and 770-1199 |
| Primary Local Shelter | |
| Location / Address: | Middletown Springs Elementary School, 15 School House Road |
| Facility Contact(s): | Rick Beal, Principal |
| Phone Numbers: | 855-5155 |
| Shelter Manager: | |
| Staff Requirements: | |
| Services: | Warm/Cool Overnight Food Prep |
| Notes: | ARC Managed (Shelter #61538), agreement needs renewal Capacity: 100 Generator? No Pets Allowed? Yes |
| Alternate Local Shelter | |
| Location / Address: | Middletown Springs Community Church, Park Street |
| Facility Contact(s): | Dave Carr (235-2139); Stan Achey (235-2434) |
| Phone Numbers: | 235-2386 |
| Shelter Manager: | |
| Staff Requirements: | |
| Services: | Warm/Cool Overnight Food Prep |
| Notes: | ARC Managed (Shelter #61535), agreement needs renewal Capacity: 125 Generator? No Pets Allowed? No |
| Lower-Tier Local Shelters | |
| Public Library (235-2435, or Kimberly Bushnell 235-9626) | Town's designated cooling station. No food prep, no pets, no overnight. Short-term capacity ~25. See attached hot weather response appendix for activation plan. |
| Firehouse (235-2300 or 235-2160) | No longer-term sheltering capacity, and conflicts with use as emergency management center. Generator onsite. Food prep, no pets. Evacuation capacity ~150. |

All Phone Numbers Area Code 802 Unless Otherwise Noted

| | | Primary | Alternate | |
|---|-------------------------|----------------------|--|--|
| Local Emergency Management | | | | |
| EMD | Herb Childress | 235-2093 (h) | 884-5560 (c) | herb.childress@gmail.com |
| Local Response Organization Contacts | | | | |
| Fire Chief | Joe Castle | 235-2160 (h) | 235-2300 or 235-2160 (firehouse) | chiefcastle1@gmail.com |
| Deputy Fire Chief | Joe Parker | 235-1585 (h) | | |
| EMS | Poultney First Resp. | 287-9510 | | |
| County Sheriff | Rutland Co. Sheriff | 775-8002 | | david.j.fox@vermont.gov |
| State Police | Rutland Barracks | 722-4628 | | michael.dion@vermont.gov |
| Local Public Works Contacts | | | | |
| Road Foreman | Bill Reed | 235-2732 (h) | See garage | middletown.roads@gmail.com |
| Road Commissioner | Bill Reed | 235-2732 (h) | See garage | middletown.roads@gmail.com |
| Town Garage | | 235-2024 | | |
| Transfer Station/Solid waste | Glen Moyer | 884-5508 (c) | | |
| Municipal Government Contacts | | | | |
| Selectboard Chair | Herb Childress | 235-2093 884-5560 | | herb.childress@gmail.com |
| Selectboard | Patty Kenyon | 235-2707 | | pmhkenyon@vermontel.net |
| Selectboard | Terry Redfield | 235-2084 | | redbonevt@gmail.com |
| Selectboard | Robin Chesnut-Tangerman | 235-2050 | | talisman@vermontel.net |
| Selectboard | Peter Stevenson | 235-2191 | | psteven@sover.net |
| Town Clerk | Patty Kenyon | 235-2220 | | middletown@vermontel.net |
| Town Treasurer | Jenny Talke Munyai | 235-3256 (w) | 235-1390 (h) | mtstreasurer@vermontel.net |
| Town Health Officer | Laura Derrindinger | 202-864-9312 | | laura.derrendinger@gmail.com |
| Forest Fire Warden | James Reed | 235-2060 (h) | 558-4239 (c) | reedredneckemt@aol.com |
| Animal Control Officer | James Reed | 235-2060 (h) | 558-4239 (c) | reedredneckemt@aol.com |
| School Contact #1 | Rick Beal | 855-5155 | | rick.beal@rswsu.org |
| Greater Rutland Supervisory Union | Debra Taylor | 775-4342 | | debra.taylor@grcsu.org |

Hot Weather Response Appendix

1. Overall Responsibility

The Emergency Management Director (EMD) has primary responsibility for implementing this response appendix. In the absence of the EMD, the Town Clerk shall assume responsibility for implementing the appendix, working with the Librarian as necessary.

| | | | |
|------------------|--------------------------|--------------------------|------------------------------------|
| Name | Herb Childress | Patty Kenyon | Kimberly Bushnell |
| Title | EMD | Town Clerk | Librarian |
| Primary | H:802-235-2093 | W:802-235-2220 | W:802-235-2435 |
| Secondary | M:802-884-5560 | H:802-235-2707 | H:802-235-9626 |
| Email | herb.childress@gmail.com | middletown@vermontel.net | middletownspringslibrary@gmail.com |

2. Community Cooling Facilities

Local cooling facilities can be an essential resource for community members that do not have access to air-conditioning and need extra assistance to stay safe during hot weather. Below are locations that may be activated during a hot weather event.

| | Location(s) | Activating Condition | Additional notes |
|--|---|---|---|
| Cool Places (operating as usual during normal hours) | Middletown Springs Public Library 39 West Street | Heat Advisory | Electrical outlets, public wifi, restrooms, water, parking |
| Cooling Centers (specifically advertised with extra amenities) | Middletown Springs Public Library 39 West Street | Heat Advisory for 2+ days or Heat Warning | Electric outlets, wifi, restrooms, water, parking |
| Outdoor Sites (beach, pool, spray pad, shaded park) | Springs Park Burdock Avenue | Heat Advisory | Shaded benches, picnic tables, gazebo, access to Poultney River |
| Cooling Shelters (providing overnight accommodations) | None | | |

3. Overview of Actions, Triggers, and Responsibilities

There are two types of triggers for hot weather events: **heat advisory** and **heat warning**. A Heat Advisory is when the forecasted heat index is greater than or equal to 95° up to 104°. A Heat Warning is defined as when the forecasted heat index is 105° or greater.

| Action | Trigger | Responsibility |
|---|---|--------------------|
| Public Outreach – seasonal awareness | First forecasted heat index of 85° each year or June 1, whichever comes first | EMD and Town Clerk |
| Public Outreach – advisory | Heat Advisory | EMD and Town Clerk |
| Activate Cool Place and Outdoor Site (see Section 2) | Heat Advisory | EMD and Town Clerk |
| Activate Cooling Center (see Section 2) | Heat Advisory for 2+ days or Heat Warning | EMD and Town Clerk |
| Activate Vulnerable Populations Communication Protocol (see Section 5) | First Heat Advisory of the season with updates as needed | EMD and Town Clerk |
| Consider Activity Modification (see Section 6) | Heat Advisory | EMD and Town Clerk |
| Activity Modification (see Section 6) | Heat Advisory for 2+ days or Heat Warning | EMD and Town Clerk |
| Mobilize Emergency Personnel (see Section 7) | Heat Advisory for 2+ days or Heat Warning | EMD and Town Clerk |

4. Communications Plan

All hot weather response communications should be conducted in accordance with the Public Information and Warning section of the current Middletown Springs Local Emergency Management Plan (LEMP).

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| Source(s) for example outreach messages | Hot Weather Media Toolkit (Vermont Dept of Health) Extreme Heat – Ready.gov (US Dept of Homeland Security) Heat Safety/Heat Information (NWS Burlington) |
| Who is responsible for customizing and sending outreach? | Customizing: EMD Sending: EMD, Town Clerk, Librarian |
| How will outreach be sent to the community? | See LEMP Public Information & Warning |
| When should messages be sent? | Awareness messaging: 1-2 days prior to the first day of the year with a forecasted heat index of at least 85° F Advisory/Warning: Within 2 hours of NWS issuance Send additional messaging before 12:00 noon each day the Advisory or Warning is in effect until it expires |
| Other communications notes | |

5. Response Plan for People Needing Extra Assistance

People with health vulnerabilities due to age, disability, underlying health conditions, or other factors tend to be at highest risk during hot weather. Extra assistance may be needed for high-risk individuals that cannot keep their home at a safe temperature, are experiencing homelessness, cannot stay adequately hydrated, are socially isolated, and/or are homebound. Working with regional social service agencies and local organizations that are listed in the Vulnerable Populations section of the current LEMP will be key to ensure vulnerable populations are checked on during hot weather events. All communications with regional social service agencies should be conducted in accordance with the current Rutland Region Vulnerable Populations Communication Protocol.

| Resource | Activation plan | Response plan |
|----------------------------------|---|--|
| Regional Social Service Agencies | If Advisory lasts for 2+ days or Warning is issued, EMD to activate Communication Protocol | Social service agencies will contact their clients for safety check, monitor status, and coordinate support until situation stabilizes, if needed |
| Local Organizations | If Advisory lasts for 2+ days or Warning is issued | EMD (or designee) to contact local organizations to provide safety check, monitor status, and coordinate support until situation stabilizes, if needed |
| CARE Registry | If Advisory lasts for 2+ days or Warning is issued, EMD to contact VEM Watch Officer and request contacts | EMD (or designee) to contact each CARE contact to provide safety check, monitor status, and coordinate support until situation stabilizes, if needed |

6. Activity Modification/Cancellation Plans

For municipal-sanctioned work or recreational activities, it is important to adopt policies and standards to govern activity modification or cancellation. Some of these policies exist already in the form of OSHA standards for municipal workers such as road crews. Activity modification or cancellation plans are designed to limit municipal-sanctioned work or recreational activities when there is a hot weather event to reduce the chance of heat-related illnesses such as heat stroke.

| Trigger | Modification/Cancellation plans |
|---------------|--|
| Heat Advisory | Ensure sufficient water, shade, and rest breaks are provided for any town-sanctioned outdoor activities. Consider shortening, modifying, or cancelling activities as needed. |
| Heat Warning | Cancel town-sanctioned outdoor work, recreational, and afterschool activities, unless sufficient water, shade, and rest breaks in a nearby air-conditioned facility can be provided. |

7. Emergency Personnel Mobilization Plans

For emergency responder situational awareness, the EMD can maintain communications with local response personnel such as Poultney Rescue Squad and Middletown Springs Volunteer Fire Department. The purpose of these communications would be to inform both groups that hot weather is approaching and there is an increased risk of heat-related illnesses among vulnerable populations.

| Resource | Mobilization Plans |
|-----------------------------|---|
| Fire & Rescue | EMD to discuss with Fire Chief and EMS appropriate standby and/or mobilization event-specific needs, such as standby for deployment, calling and/or visiting CARE contacts, or deploying to outdoor events. |
| Medical Reserve Corps (MRC) | EMD to request MRC volunteers for cooling facility staffing, emergency registry safety checks, or other deployment as needed. Call VDH Rutland Office @ 802-786-5811 |

8. Training, Evaluation, and Maintenance

Hot weather response activities should be reviewed and updated on an annual basis, or as needed to improve their effectiveness. Collecting basic evaluation data can help identify new opportunities or strategies that are not working as expected. The appendix will be reviewed at least annually as part of the Middletown Springs LEMP update process to determine if the strategies in this appendix are still applicable.

| Activity | Details |
|-------------------------|--|
| Classroom training | Key response personnel will be provided a hot weather response training at least once every two years, beginning in 2022. |
| Scenario led discussion | Key response personnel will participate in a hot weather response scenario led discussion to exercise the appendix at least once every two years, beginning in 2022. |
| Evaluation | Complete a hot wash and after-action report following every exercise or appendix activation. |
| Maintenance | The appendix will be reviewed and revised (if needed) at least once per year as part of the annual LEMP update process. |

All Phone Numbers Area Code 802 Unless Otherwise Noted